

belairdirect affinity partner communications

British Columbia wildfires – We're here to support

Aug 18, 2026 – belairdirect update for affinity partners

As wildfires continue to impact communities across British Columbia, we are closely monitoring the evolving situation. Our thoughts are with everyone affected, including your members, colleagues, and the first responders working tirelessly to keep people safe.

Our Claims team is fully mobilized and ready to respond to members throughout these events. We have proactively identified members in the areas at greatest risk and continue to monitor conditions closely so we can respond quickly as situations evolve. Where it is approved by authorities and safe to do so, Wildfire Defense Services (WDS) has boots on the ground implementing prevention measures.

We encourage members with non-urgent claims to submit them through the belairdirect App or Client Centre. This provides a simple and convenient way to begin the process and helps us start supporting members sooner.

Members requiring immediate assistance can reach us at **1 877 228.2656**. We are available 24/7.

Supporting members under evacuation orders

We understand some members have had to leave their homes with little notice. If a member has been displaced due to a civil authority ordered mass evacuation, they may be eligible for Additional Living Expenses coverage under their home insurance policy. This can help cover reasonable costs such as temporary accommodations and meals while they are unable to return home.

We encourage members to keep all receipts and contact us as soon as possible so we can guide them through the process.

Wildfire preparedness – belairdirect Prevention Hub

For members not yet under evacuation orders, preparation is key. The belairdirect Prevention Hub offers practical tips and resources to help members protect their homes and families in the event of a wildfire.

Members can visit www.belairdirect.com/en/prevention-hub.html for more information.

Stay informed – Current wildfire updates

Members can stay up to date on active wildfires and evacuation orders in British Columbia through the following official resources:

- **Government of British Columbia Wildfire Services:** [BC Wildfire Service](#)

- **Canadian Wildland Fire Information System (CWFIIS):** cwfiis.cfs.nrcan.gc.ca

Thank you for your partnership and support as we work together to assist impacted members through this event.

The belairdirect Team